



DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

OPEN GOVERNMENT BILL OF RIGHTS

The Department of Highway Safety and Motor Vehicles recognizes its obligation to provide service to the public, including operating with an open government. This Open Government Bill of Rights is intended to conform to the Governor's Executive Order Number 07-242. The public is entitled to be treated with respect, courtesy, and professionalism, to include handling of public records requests.

Public records requests do not have to be made in writing unless a specific statute requires otherwise. If there is a statute that requires the request in writing, then such statute will be cited.

Receipt of all public record requests shall be acknowledged promptly and in good faith as required by section 119.07(1)(b), Florida Statutes.

Fees shall not exceed the amount authorized by section 119.07(4), Florida Statutes, unless another amount is expressly authorized by law. If there is a statute that allows another amount, such statute will be cited.

The public has the right to an itemized invoice of proposed fees or fees charged.

Access to public records and meetings are secured under sections 119.07(1) and 286.011, Florida Statutes and Article I, Section 24, Florida Constitution.

The Department of Highway Safety and Motor Vehicles hereby commits to assist to any member of the public requesting public records and to all individuals responsible for carrying out the directives of Executive Order 07-242.

The Department's Open Government website can be accessed at:
www.flhsmv.gov/html/records.html.