

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: December 12, 2016

Technical Advisory RS/TL16-037

SUBJECT: Service Provider Direct Contact Information - UPDATE

Overview:

We have updated the direct contacts provided by Title Technologies, Inc. ("TitleTec").

Details:

One of the conditions of the Corrective Action Plan was that TitleTec would provide three (3) direct contacts for Tax Collectors from 7 a.m. to 9 p.m. weekdays, and 8 a.m. to 1 p.m. on Saturday. If you have any issues with TitleTec, please contact one of the individuals listed below.

Diane Zewalk 919-909-7110 <u>Diane.Zewalk@titletec.com</u> Kristal Torres 469-260-3901 <u>Kristal.Torres@titletec.com</u> Bob Priselac 941-650-8011 <u>bpriselac@titletec.com</u>

Also, please advise us of any continuing issues you are having by emailing one of the individuals shown below, or by phone at 850-617-3001.

Travis Pelham <u>TravisPelham@flhsmv.gov</u> Thomas Rast <u>ThomasRast@flhsmv.gov</u> Julie Larsen <u>JulieLarsen@flhsmv.gov</u>

If you have any questions, please contact your next level of management or one of the Bureau of Issuance Oversight contacts listed above.