



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: November 18, 2016	Technical Advisory RS/TL16-036
SUBJECT: Service Provider Direct Contact Information	

Overview:

We were contacted by various counties last week regarding accounting issues with Title Technologies, Inc. ("TitleTec"). We have also heard from counties about difficulty in communications with TitleTec. We communicated with TitleTec to get these issues resolved, including putting them on a Corrective Action Plan.

Details:

One of the conditions of the Corrective Action Plan was that TitleTec would provide three (3) direct contacts for Tax Collectors from 7 a.m. to 9 p.m. weekdays, and 8 a.m. to 1 p.m. on Saturday. If you have any issues with TitleTec, please contact one of the individuals listed below.

David Donaldson 850-559-9344 David.Donaldson@titletec.com

Kristal Torres 469-260-3901 Kristal.Torres@titletec.com

Bob Priselac 941-650-8011 bpriselac@titletec.com

Also, please advise us of any continuing issues you are having by emailing one of the individuals shown below, or by phone at 850-617-3001.

Travis Pelham TravisPelham@flhsmv.gov

Thomas Rast ThomasRast@flhsmv.gov

Julie Larsen JulieLarsen@flhsmv.gov

If you have any questions, please contact your next level of management or one of the Bureau of Issuance Oversight contacts listed above.