

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: October 4, 2016

Technical Advisory

DL16-036 and

RS/TL16-030

SUBJECT: Executive Order Number 16-230 - Relief due to Hurricane

Matthew

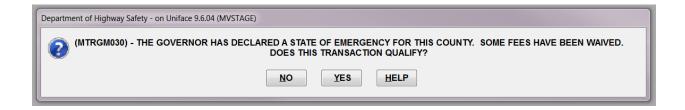
Overview:

The Governor's Executive Order Number 16-230 declared a state of emergency exists in every county in the State of Florida due to the severity and magnitude of Hurricane Matthew. With this Executive Order, the Governor offers relief for services to victims affected by this severe weather.

Details:

As the Hurricane approaches we will monitor its effect on Florida. If needed, the Department of Highway Safety and Motor Vehicles will implement the following procedures for a 30 day period. After this 30 day period we will reassess the situation and see if additional time needs to be granted.

- Residents of the affected counties may not be charged a delinquent fee for late renewal of
 driver licenses or registrations that resulted from office closures in these affected counties.
 Delinquent fees for renewal of driver licenses or registrations may also be waived for customers
 adversely affected by this severe weather in the above named counties where office closures did
 not take place.
- Fees for replacement driver licenses and identification cards may be waived for any customer
 adversely affected by this severe weather in a way that caused the customer to lose their driver
 license or identification card. In these cases, offices will process a no-fee replacement and Tax
 Collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on
 the no fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer
 adversely affected by this severe weather in a way that caused the customer to lose their title or
 registration. All offices in the affected areas will have the ability to waive the fees in FRVIS by
 selecting "Yes" to the following prompt.



- The discretional authority has also been extended to the offices that act on behalf of the department to process these services.
- When processing a replacement or duplicate transaction or waiving a late fee, please indicate "EO #16-230" in the comments/remarks field.

CONCLUSION:

If you have any questions, please contact your next level of management or the Field Support Center.