



## TECHNICAL ADVISORY

### DIVISION OF MOTORIST SERVICES

<b>DATE: October 4, 2016</b>	<b>Technical Advisory DL16-036 and RS/TL16-030</b>
<b>SUBJECT: Executive Order Number 16-230 - Relief due to Hurricane Matthew</b>	

#### Overview:


The Governor's Executive Order Number 16-230 declared a state of emergency exists in every county in the State of Florida due to the severity and magnitude of Hurricane Matthew. With this Executive Order, the Governor offers relief for services to victims affected by this severe weather.

#### Details:

As the Hurricane approaches we will monitor its effect on Florida. If needed, the Department of Highway Safety and Motor Vehicles will implement the following procedures for a 30 day period. After this 30 day period we will reassess the situation and see if additional time needs to be granted.

- Residents of the affected counties may not be charged a delinquent fee for late renewal of driver licenses or registrations that resulted from office closures in these affected counties. Delinquent fees for renewal of driver licenses or registrations may also be waived for customers adversely affected by this severe weather in the above named counties where office closures did not take place.
- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by this severe weather in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement and Tax Collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on the no fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer adversely affected by this severe weather in a way that caused the customer to lose their title or registration. All offices in the affected areas will have the ability to waive the fees in FRVIS by selecting "Yes" to the following prompt.

Department of Highway Safety - on Uniface 9.6.04 (MVSTAGE)

 (MTRGM030) - THE GOVERNOR HAS DECLARED A STATE OF EMERGENCY FOR THIS COUNTY. SOME FEES HAVE BEEN WAIVED. DOES THIS TRANSACTION QUALIFY?

- The discretionary authority has also been extended to the offices that act on behalf of the department to process these services.
- When processing a replacement or duplicate transaction or waiving a late fee, please indicate **“EO #16-230” in the comments/remarks field.**

### **CONCLUSION:**

If you have any questions, please contact your next level of management or the Field Support Center.