



## TECHNICAL ADVISORY

### DIVISION OF MOTORIST SERVICES

<b>DATE: May 6, 2016</b>	<b>Technical Advisory RS/TL16-012</b>
<b>SUBJECT: HSMV Data Center Move</b>	

#### Overview:

On May 6-8, 2016, the Florida Department of Highway Safety and Motor Vehicles (DHSMV) will experience an outage of services while the agency's data center systems are moved from the current location of the state's primary data centers, also located in Tallahassee.

This move is complex and will require a complete shut-down of all DHSMV systems throughout this weekend. This includes, but is not limited to, FDLIS, FRVIS, Capture, OASIS, ADLTS and Virtual Office.

During this time, several online services will be unavailable to consumers, stakeholders, and partners. Impacted services will go offline at 8 p.m. Eastern Daylight Time Friday, May 6, and are scheduled to be restored by 8 a.m. Monday, May 9.

#### Details:

Office Managers, please adhere to the following procedures:

- Proceed with your shut-down procedures for closing the office by 6:00 EST PM, Friday, May 6<sup>th</sup>.
- Complete your FRVIS End of Day reports by 7:00 EST PM, Friday, May 6<sup>th</sup>.

#### Conclusion:

We appreciate your cooperation and apologize for any inconvenience this may cause you. However, rest assured that the Department is doing everything we can to mitigate potential issues to insure this move is efficient and as problem free as possible.