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For Immediate Release
August 28, 2008

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DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES ANNOUNCES NEW OFFICE HOURS

ORLANDO - The Department of Highway Safety and Motor Vehicles is announcing that starting on Sept. 2 all offices statewide will have operating hours that end at 5 p.m. Monday – Friday.

“Based on current statistics, we know it would be a more efficient way to serve our customers by being open Monday through Friday 8 a.m. to 5 p.m. The numbers indicate that a minimal number of customers come in between the 5 and 6 p.m. time frame. Therefore it makes sense to run our offices more efficiently and only operate when the customers have demonstrated the need,” said Director of the Division of Driver Licenses Sandra Lambert. “We believe the new hours will be a more effective method for serving Florida residents.”

Additionally, the changes benefit DHSMV employees. The new hours allow DHSMV employees to have a standardized schedule and enable many to participate in carpooling.

For added customer service and convenience, the office located at 4101 Clarcona Ocoee Road in Orlando also will be open on Saturdays from 8 a.m. to 1 p.m. Remember that the Department is always ready and willing to bring the service to you. The Florida Licensing on Wheels mobile units are available for the convenience of onsite driver license and motor vehicle services. Please contact Barbara Heid for more information and to check for availability at (407) 249-4777.

DHSMV would like to encourage customers to skip the trip and use our many online services at www.GoRenew.com. Here, customers can renew their driver licenses, identifications cards, vehicle tags and change their addresses, in the convenience of their home or office. Customers who need to visit an office may schedule an appointment, which can be made online, using our Online Appointment Service and Information System, <http://oasis.hsmv.state.fl.us/>.

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