

**Florida Highway Patrol
Progress Report
Interstate 75 Incident
As of January 11, 2013**



General Steps	
<ul style="list-style-type: none"> • Review the Florida Department of Law Enforcement Report • Establish a team to address the issues • Coordinate our work with Florida Department of Transportation and Florida Forest Service, where appropriate • Establish timelines for implementing any changes or training • Coordinate our work with the Office of Inspector General and Office of Communications • Coordinate with the Learning and Development Office procedures and protocols as they relate to establishing recurring training 	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>
Specific Steps to Address Recommendations	
<ul style="list-style-type: none"> • Establish procedures for shift change debriefings <ul style="list-style-type: none"> ○ Establish a Troop Watch Supervisor in each troop responsible for oversight of all significant incidents ○ Establish protocols for oncoming Troop Watch Supervisor to be briefed on all significant incidents ○ Establish an electronic form for end of shift debriefing that is sent to the oncoming Troop Watch Supervisor and the troop command staff ○ Establish similar debriefing protocols for Duty Officer Supervisors in the Regional Communications Centers 	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>

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Specific Steps to Address Recommendations	
<ul style="list-style-type: none"> • Address Policy and Procedures issues <ul style="list-style-type: none"> ○ Review relevant FHP Policies ○ Review relevant FHP Communications Manual Policies ○ Review FHP All Hazards Plan ○ Review U.S. Department of Transportation Traffic Incident Management Handbook ○ Incorporate Incident Command System concept into the procedures and protocols ○ Incorporate items listed in Florida Department of Law Enforcement's report in recommendation 3 into the procedures and protocols ○ Request road closure procedures and protocols from other state police and highway patrol agencies ○ Request finding and conclusions from Louisiana State Police from the December 2011 incident on I-10 in New Orleans ○ Determine appropriate course of action to revise and consolidate relevant policies ○ Draft policy enhancements ○ Conduct staff review of enhanced policies ○ Publish enhanced policies 	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed, no such protocols were found</p> <p>Completed, protocols instituted by the Louisiana State Police were specific to a bridge and only addressed the monitoring of weather conditions</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>
<ul style="list-style-type: none"> • Create Electronic version of Troop Watch Supervisor Incident Checklists <ul style="list-style-type: none"> ○ Explore options for creating on-line checklists that can be updated simultaneously by multiple users ○ Develop methodology ○ Develop electronic system ○ Test the system ○ Implement suggestions from testing ○ Implement electronic system 	<p>Completed</p> <p>Unable to institute checklist that can be updated simultaneously by multiple users. Continuing use of manual checklist and will review additional options for an electronic version.</p>

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Specific Steps to Address Recommendations	
<ul style="list-style-type: none"> • Standardize the entry of low visibility incidents into Computer Aided Dispatch System <ul style="list-style-type: none"> ○ Review the current protocols for entering and closing fire incidents in Computer Aided Dispatch System ○ Determine best practices ○ Develop standardized protocols to be used in all Regional Communication Centers to include all important decisions related to the incident ○ Implement the protocols and train all dispatch personnel and sworn members 	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>
<ul style="list-style-type: none"> • Create an Incident Command Management Guide containing guidelines for specific critical incidents including smoke/fog incidents <ul style="list-style-type: none"> ○ Draft Reference Guide ○ Conduct staff review of the Guide ○ Develop criteria for reference guide to reopen roadways ○ Incorporate staff suggestions ○ Publish guide and provide copy to all sworn members and each Regional Communication Center 	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>
<ul style="list-style-type: none"> • Train all members <ul style="list-style-type: none"> ○ Determine general subject matter for training ○ Establish training curriculum ○ Develop training lesson plans ○ Work with the Leadership Development Office to develop and implement annual training course on management of road closure incidents ○ Create training materials, i.e., PowerPoint ○ Train sworn FTE, radio communications members and reserve troopers on road closure incident procedures and protocols ○ Train sworn FTE, radio communications members and reserve troopers on smoke, fog and incident command roles and responsibilities ○ Train sworn FTE, radio communications members, reserve and auxiliary troopers on Open Roads Policy and traffic incident management roles and responsibilities 	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>1,980 members completed</p> <p>1,980 members completed</p> <p>2,212 members completed</p>

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Specific Steps to Address Recommendations	
<ul style="list-style-type: none"> • Review the Florida Open Roads Policy <ul style="list-style-type: none"> ○ Meet with Florida Department of Transportation to discuss recommendations ○ Draft appropriate revisions to the policy ○ Finalize and implement revised policy ○ Post the policy on the FHP Internet website ○ Post the policy to PowerDMS for all members to review ○ Establish an annual review of the policy, to include Florida Department of Transportation personnel 	<p>Completed</p> <p>Completed, no revision necessary</p> <p>Completed, no revision necessary</p> <p>Completed</p> <p>Completed</p> <p>FHP will assume responsibility for initiating the annual review</p>
<ul style="list-style-type: none"> • Review the Highway Safety Smoke Management Interagency Agreement <ul style="list-style-type: none"> ○ Meet with Florida Department of Transportation and Florida Forest Service to discuss recommendations ○ Draft appropriate revisions to the agreement ○ Finalize and implement revised agreement ○ Post the agreement on the FHP Internet website ○ Post the agreement to PowerDMS for all members to review ○ Establish an annual review of the agreement, to include Florida Department of Transportation and Florida Forest Service personnel 	<p>Completed</p> <p>Completed</p> <p>Agreement routed to agencies for signature</p> <p>To be completed by January 31, 2013*</p> <p>To be completed by January 31, 2013*</p> <p>FHP will assume responsibility for initiating the annual review</p>
<ul style="list-style-type: none"> • Initiate Public Awareness Campaign on Driving in Smoke/Fog Conditions 	<p>Completed</p> <p>6 billboards in 4 cities are currently posted and 3 additional cities are scheduled to be posted</p> <p>Campaign conducted November 5-9, 2012 and additional campaign dates are scheduled for January 21-27 and April 8-12, 2013</p>

*Date changed from October 31, 2012. Will require additional time to finalize.