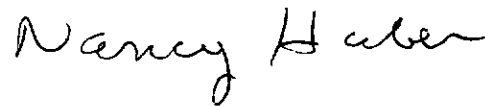


Captain Timothy Calhane  
1350 U.S. Highway 90 West  
Suite 101  
Lake City, FL 32055

Dear Captain Calhane:

On Tuesday evening, January 13, 2009, I had the unfortunate experience of having a flat tire on my way home from work. I pulled over to the side of the road in order to not obstruct other traffic. I had been traveling south on SR 35 at about 5:15 p.m. on my way home from a new job in Ocala. While on my cell phone calling AAA, Officer Michael Jordan, who was passing by, stopped and assessed the situation. I felt grateful that he had stopped since it was getting dark and I was still about 17 miles from where I was staying. Having just moved to Florida during the past several weeks I was not well acquainted with the area. In addition to staying with me while waiting for AAA, Officer Jordan changed my tire, which was something I didn't anticipate but certainly appreciated. By the time he had finished, AAA still hadn't arrived and the road was becoming darker as night started to fall. I am very grateful for his kindness and generosity. I feel comfort knowing that officers like Mike Jordan are on patrol and are helping to keep our citizens safe. Kindly extend my deepest gratitude to him and I hope that the Highway Patrol will continue to attract the brightest and best of candidates.

Most sincerely,

A handwritten signature in cursive script that reads "Nancy Huber". The ink is black and the signature is fluid and legible.

Nancy Huber

cc: Michael Jordan