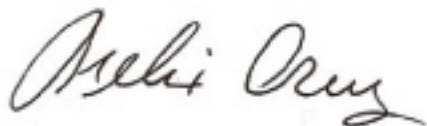


Colonel John T. Czernis
2900 Apalachee Pkwy MS 40
Tallahassee, Fl.
32399

Dear Cln. Czernis,

The following is to let you know of the outstanding service and attention I received from Trooper Antonio Gomez. In 2008 I received notice of arrest due to a stolen identity issue I had back in 2006. This matter was apparently not cleared in the system. When I found myself dealing with this matter again, I turned to the number directed. I was lucky to have encountered Trooper Gomez. He not only helped me the 1st time, but took matters farther by referring me to all the right departments to get my problem solved. I am a man of 72 years of age, and not many times in this busy world do we find someone as caring and wanting to help as Trooper Gomez. Again I thank you and commend you for having such an asset to your Troop.

Sincerely,



Felix Cruz

7/11/08