

Dec. 12, 2008

Dear Sir:

On Monday, Nov. 17, 2008, my family and my niece traveled to Bushnell, Florida to attend the funeral services of my brother-in-law.

Travelling back to our perspective residents, my niece had a flat tire on busy I-75. Trooper Jim Cramer (Sumpter County) arrived shortly and immediately assisted us in the most professional manner that I have observed in a very long time.

Trooper Jim Cramer displayed everything that a citizen and a trooper should be. We the residents of the State of Florida, should be proud of the way Trooper Cramer respects our citizens and serve them with a smile. Please convey to Trooper Cramer (Sumpter County) our deep felt appreciation for his kindness shown to us in a very difficult time. Again, Thank You!!!!

Respectfully submitted
Billy Street