

Randy & Cynthia Wright



July 24, 2007

Col. Christopher Knight  
Florida Highway Patrol  
Neil Kirkman Bldg.  
2900 Apalache Pkwy.  
Tallahassee, FL 32311

Re: Case #FHPH070FF010681

Dear Col. Knight:

On Friday, June 22, 2007, my husband & I were traveling home on I-10 from spending a week's vacation in Orlando when we, along with at least three (3) other vehicles, ran over an "angle iron" lying in the middle of the interstate, leaving us with a flat tire.

On that warm, humid afternoon, we were greeted by Corporal Brannon M. Snead, who patiently waited with each of us, until we were "fixed & ready to go". I have never met a kinder, most generous (he assisted my husband after I finally insisted, worrying he would either have a heat stroke or heart attack), and supportive gentleman.

The reason I send this letter is because I would assume the majority of the population you hear from are "negative" comments about the FHP. Corporal Snead should be commended for his patience, kindness & assistance (especially in that warm vest & uniform) on that hot, humid afternoon.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia D. Wright".

Cynthia D. Wright