

February 9, 2007

Col. Christopher A. Knight
Florida Highway Patrol
2929 Apalachee Parkway
Neil Kirkman Building
Tallahassee, Florida 32399

Dear Col. Knight:

On January 20, 2007 my wife and I were driving on I-95, near Fort Pierce, when we had a flat tire. We were concerned about the amount of traffic and because the tools that came with the rental car were less than adequate, we had to call AAA. After waiting an hour for AAA, we called them again to see how much longer we would have to wait, and they told us that it would be another hour.

We had already missed our flight home and nobody had stopped to help us. We were standing outside the car waiting for AAA and were worried because recently a Dallas officer was struck by a car while helping someone with car trouble.

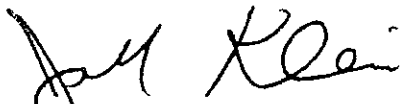
Officer Steven Peek was kind enough to stop when he saw us stranded on the side of the road. He asked us to call AAA to see what station they were sending a truck from so that he could try to speed things along. When I couldn't get AAA to give me an answer, Officer Peek decided to help us with his own tools.

While I was getting the spare tire out of the trunk, Officer Peek already had his jack out and was jacking up the car, and while I was looking for a tool, he had the tire changed and was done before I could even assist.

We were not expecting this kind of service, and he did not have to stop and help us. Not only did he change my flat tire and give me something to clean up my hands after handling the tire, but he did so in a very courteous manner. I found his actions to be exemplary and I would hope that this officer is commended for going the extra mile.

I just wanted to let you know and hope that you will acknowledge his service excellence representing the Florida Highway Patrol.

Respectfully,



Joel Klein

