

Captain Culhane,

"Courtesy, Service, Protection." This is the motto for the Florida Highway Patrol, and I must say that one of your officers, Michael R. Jordan, upholds this in every way. I was driving home from North Carolina to the University of Florida when one of my tires exploded about 30 minutes from Gainesville. I have AAA, so I placed a call for help. After an hour with no truck I started to worry. After 2 hours and 45 minutes, AAA had not come and 4 other Highway Patrol officers had passed me by despite my attempts to wave them down. It was 110°, I had my 4 month old puppy with me, and I had no idea ~~to~~ how to change a tire. I was writing "I have no idea" but that is no longer true. Finally after 3 hours stranded on 75, Officer Jordan pulled over. He came to my aid with a smile and was absolutely wonderful! My spare tire was flat and he even took it to fill it with air for me. He then taught me to change my tire (he has a lot of patience) and gave me safety pointers

So I wouldn't find myself in such a situation again. He really was so kind to me and helped me out of a terrible and dangerous situation. AAA never showed up, so who knows ~~if~~ how long I would have been there, alone with no idea what to do, if Officer Jordan had not come to my aid. I hope you recognize what a truly special officer Mr. Jordan is. Please tell him thank you so very much for saving me! He is a wonderful representation of everything your department strives to be.

Sincerely,
Grace Shook