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**Association of Public Safety
Communications Officials
Florida Chapter
Sixty-two Years of Service**



May 3, 2007

Electra Theodorides-Bustle, Executive Director
Florida Department of Highway Safety and Motor Vehicles
Neil Kirkman Building
2900 Apalachee Parkway
Tallahassee, FL 32399-0500

Dear Director Theodorides-Bustle:

On behalf of the Florida Chapter of APCO, I would like to extend our appreciation and thanks for assistance recently provided by Colonel Chris Knight and Duty Officer Margaret Goodman. Upon our request, they provided valuable data on the retention and turnover rates for the Florida Highway Patrol Regional Dispatch Centers. This information was very important to us during our Senate and House committee meetings regarding proposed legislative changes to the Florida Retirement System for 911 operators and dispatchers (SB #622 and HB #225).

This information was requested with short notice and Colonel Knight and D/O Goodman expedited our request quickly and amiably. We realize their time is valuable to your agency and we truly appreciate their cooperation and support. We look forward to working with them again next year as we continue to seek this legislative change.

Sincerely,

Debbie Gailbreath
FL Chapter Secretary

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EXECUTIVE DIRECTOR