

Florida Highway Patrol
2900 Apalachee Parkway
Tallahassee, FL 32399

To Whom It May Concern:

We would like to express our gratitude for the assistance we received from TPR John Muniz, ID # 907. Our Vehicle failed to restart while at the Okahumpka Plaza on the Florida Turnpike MM300. It was late at night and we were stranded with our eight month old baby. TPR Muniz immediately came to our aid. He provided us with car care options and personally researched hotel accommodations, then continued to transport our family to that hotel.

TPR John Muniz displayed professionalism and sincere concern to our family and dilemma. He established genuine rapport and helped our family beyond expectations.

Thank you TPR. John Muniz, and thank you Florida Highway Patrol.

God Bless You All.

The Barreras Family