



HSM

Georgia Department of Driver Services

2206 East View Parkway • Conyers, Georgia 30013 • 678.413.8488

Customer Service, Licensing and Records

Sonny Perdue
Governor

Gregory C. Dozier
Commissioner

June 7, 2006

Florida Highway Patrol
Lieutenant David Folsom
3380 Overseas Hwy.
Marathon, FL 33050

Dear Lieutenant Folsom:

On May 13, 2006 my daughter Katie Elizabeth Harrell was involved in an accident while visiting Key Largo. Katie is 20 years old and this was her first solo trip out of the State of Georgia. She had worked hard to save her money and needless to say she was very excited about this trip. Minutes away from her condo she stopped at a stop sign and made the mistake of thinking that it was a 4-way stop. This is when the accident occurred.

Call it mother's intuition, but I felt the need to call and check on her within minutes of the accident. If you are a parent, I am sure that you can relate to how hard it was as parents to know that your child was upset and 12 hours away from you.

Trooper Carrillo was assigned to the accident and he is the reason that I am sending you this correspondence. I want to acknowledge Trooper Carrillo for the outstanding job he performed. Not only was he patient and kind to Katie while completing the necessary paperwork, he called Katie later in the evening to make sure that she had managed to get safely to her condo. Katie called me shortly after Trooper Carrillo contacted her and it gave me a great sense of comfort and relief to know that he had taken the time to check on her well being.

I am the Administrative Assistant to the Director for the Georgia Department of Driver Services and I know that as an employee of the state people are quick to file a complaint, but few take the time to acknowledge a job well done.

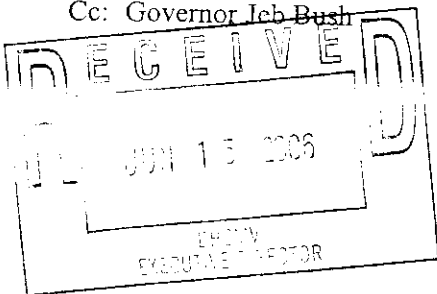
Please forward my sincere thanks and appreciation to Trooper Carrillo for a job well done.

Sincerely,

Tona Harrell

OFFICE OF THE GOVERNOR
DEPARTMENT OF DRIVER SERVICES
06 JUN 13 PM 12:09

Cc: Governor Jeb Bush



#608465 Harrell, Tona
Recd: 6/13/2006 DEO: JAJ
To: HSM-N/A- -- PLEASE HANDLE
Due: 6/27/2006

FHP
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