

Florida Highway Patrol
General Headquarters
2900 Apalachee Parkway
Tallahassee, FL 32399

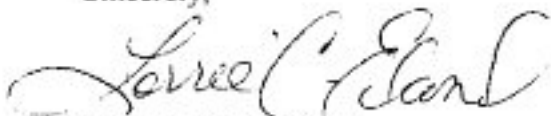
To Whom It May Concern:

On October 30, 2004, my husband and I were traveling through your area on I-10. We were on our way to a funeral for my husband's uncle in Arkansas. About 7:30 am, our van broke down on the side of I-10. We used the call box near the van and Mike Uzzell responded immediately.

Because we originally thought we had run out of gas, Mr. Uzzell took me to a local gas station for gas while my husband waited with the van. When the additional gas didn't seem to help the problem, Mr. Uzzell gave us a ride to a convenience store where we could call for service. Mr. Uzzell gave us information that might lead us in the right direction for assistance.

We wanted to thank Mr. Uzzell as well as make you aware of his assistance. Mr. Uzzell handled his job professionally and courteously. His empathy and thoughtfulness toward us with this situation, however, is what meant so much. We are thankful to know that there is someone like Mr. Uzzell in difficult times.

Sincerely,



Mrs. Lorrie C. Eiland

