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May 14, 2004

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Florida Highway Patrol

Dear Colonel C.A. Knight,

I had an opportunity to meet with Cpl. Anthony Napoli form the Troop G Headquarters and would like to bring my experience with him to your attention. I was unfamiliar with Florida law and was working on a death investigation. I left Corporal Napoli a message at work and advised him that I would be coming into town to investigate this case. He promptly returned my call the next day, despite the fact he was off duty. He informed me that he would call me back the next day when he was at work and could tell me more about the case. As promised he returned my call. Corporal Napoli advised me that he could not go into great detail about this case, as it is an ongoing investigation. He expressed his apologies and informed me this was FHP policy. I advised him that I would be traveling to the area and would love to meet with him. He provided me with his work schedule and gladly offered to assist me in any way he could without violating policy. He gave me his personal cell phone number and encouraged me to call him with any questions.

When I arrived in Florida, I called Corporal Napoli and we met. He was able to take the time to facilitate my understanding of Florida traffic laws. Though he was unable to answer specific questions pertaining to the case at this time, he assured me he would do so at a more appropriate time.

This letter is meant to thank you for having the most professional and outstanding officer I have ever encountered. As a former police officer of 9 years I have worked with many law enforcement officers across the east coast and Corporal Napoli has remained exceptional in my memory. People often complain about the treatment they receive from Law Enforcement Officers, but if every Law Enforcement Officer were a fraction as professional as Cpl. Napoli these complaints would cease. There are few people who have pride enough in their profession to take Corporal Napoli's actions to help a citizen in need. I hope you are able take a moment from your busy schedule to express my gratitude. I thank you and your Department for having such a professional officer and providing me with a wonderful experience with the Florida Highway patrol.

Sincerely yours,