

# Linda L. Wagner RN, CLNC

*Certified Legal Nurse Consultant*

Col. Christopher Knight  
Director of Florida Highway Patrol  
Neil Kirkman Building  
2900 Apalachee Pkwy.  
Tallahassee, FL 32399

May 18, 2004

Dear Col. Knight,

Recently one of your officers out of the Cocoa Florida branch came to my home to deliver a message that I am sure that most of your officer's hate to have to do.

When I saw him in my driveway, I was shocked, yet curious. When I answered the door, I said, "am I in trouble, did I do something wrong"?

The night before on April 6, my father was killed by a motorist while he was crossing SR 436 over in Apopka. I had just talked with my father one hour before this fatal accident took place and I never dreamed that this is what Trooper Moore was coming here to tell me.

Col. Knight, I am a RN and have worked in the ER for many years, and I have seen almost everything one can imagine coming into the ER and I have had the unpleasant experience of having to tell a family member that their loved one did not make it.

Somehow, over the years of this happening, one unfortunately becomes accustomed to it so you have developed that "stiff upper lip" in order to cope, but this time, the table was turned on me.

I know you work with many fatalities, some very brutal, some of natural causes and you have to become dissociated from the event to preserve your own sanity.

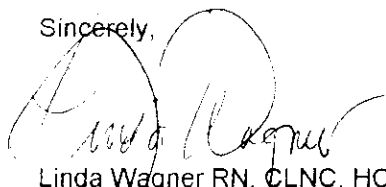
I wish everyone in the whole world could have met my Dad. He was the most loving man that was angelic in nature. He was loved by everyone's life he touched.

The purpose of this letter is not to tell you about my loss, but to tell you that you have a very sensitive and caring trooper working for the Florida Highway Department that shows a caring attitude. He stayed with me until I could get someone to come to my place to stay with me. But what impressed me the most was his attitude. I didn't feel like I was a statistic or a "duty" of his that he had to deliver "the bad news".

I had the privilege of seeing him again the other day and was able to tell him myself how much I had appreciated his kindness.

In conclusion, I just wanted you to know of the kindness your officer showed, and I wanted you to know that this trooper makes your Department proud. All of us need to be told once in a while they do a good job and I would like him to know that.

Sincerely,



Linda Wagner RN, CLNC, HCAFA

8666 N. Atlantic Avenue • Cape Canaveral, FL 32920 • Phone: (321) 784-9425 • Cell: (321) 693-7473  
E-mail: LNConsultant@cfl.rr.com • Web Address: <http://www.wagnerclnc.com>

RECEIVED

MAY 20 2004

FLORIDA HIGHWAY PATROL