



NORTH MIAMI POLICE DEPARTMENT
700 N.E. 124 STREET • NORTH MIAMI • FLORIDA 33161
(305) 891-0294



September 16, 2004

Colonel Chris Knight, Director
Florida Highway Patrol
2900 Apalachee Parkway
Tallahassee, FL 32399

Dear Colonel Knight:

On Thursday, September 9th, I was en route to work via the Turnpike for a very important Budget meeting, when my right rear tire blew out. I managed to get to the side of the road and was attempting to contact my office but was having radio and cell phone problems. Fortunately, within minutes, Corporal Harold Gracey arrived on the scene. He requested the Road Ranger to respond. He then escorted my vehicle to a safer location near the pyramid. Shortly thereafter, Trooper William Smith also arrived on the scene. Corporal Gracey and Trooper Smith discussed the length of time it was taking for the Road Ranger to respond and decided to change the tire themselves.

Colonel Knight, it was a very sunny and humid morning and these gentlemen were very sharply attired. This is the professional appearance that I have observed and admired in all FHP Troopers. However, in spite of the cleanliness of their uniforms and the heat and humidity, these gentlemen got on the dirty asphalt and changed my tire. They never complained about soiling their hands and uniform. They exhibited the highest degree of courtesy and professionalism. I am very grateful to them. Also, they are not aware of this but due to their quick rescue, I was able to make it to the Budget meeting to defend my department's budget for FY 04-05!

Please convey my utmost appreciation to them.

Sincerely,

A handwritten signature in black ink, appearing to read "Gwendolyn V. Boyd".

Gwendolyn V. Boyd, Ph. D.
Chief of Police

GBS:adp

SEP 28 2004