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March 28, 2003

Colonel Christopher A. Knight
Director, Florida Highway Patrol
General Headquarters, Neil Kirkman Building
2900 Apalachee Parkway
Tallahassee, FL 32399

FLORIDA HIGHWAY PATROL
GENERAL HEADQUARTERS
NEIL KIRKMAN BUILDING
2900 APALACHEE PARKWAY
TALLAHASSEE, FL 32399

Dear Col. Knight:

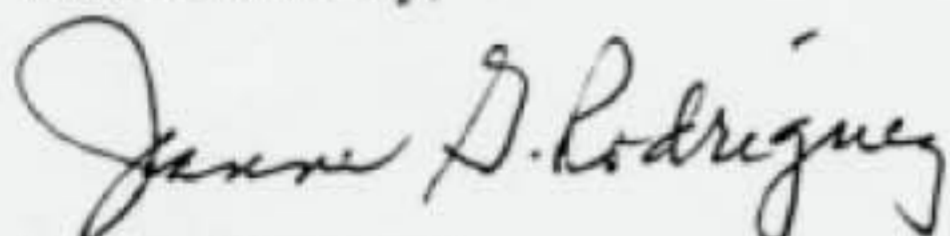
I wish to commend two of your officers for exemplary conduct, and regret that it has taken so long to do so.

On December 14, 2002, my 85-year old neighbor was involved in an automobile accident near her residence in Lake City, Florida. **CORPORAL JOSEPH P. SUMNER** and **TROOPER JIM TAYLOR** responded. During the investigation, these officers demonstrated extreme kindness and compassion, treating my neighbor and the other elderly lady involved with genuine respect and professionalism.

While no physical injuries were sustained, both of the women involved were extremely upset. The officers were exceptionally polite and spoke softly to them while retrieving licensure and insurance information.

The demeanor of these officers in the performance of their duty was very impressive. They are fine representatives of the Florida Highway Patrol, and I hope this letter will find its way into their personnel files.

Most Sincerely,



Jeanne G. Rodriguez

[Redacted address information]

cc: Major Billy Lee
Florida Highway Patrol
1350 W. Highway 90, Suite 101
Lake City, FL 32055

P.S. My neighbor decided it was time she stopped driving.