

Aug. 13, 2003

DEAR CAPTAIN MILLER,

WE WOULD LIKE TO EXPRESS OUR THANKS TO OFFICER SHANTLER. WE HAD A BLOW OUT ON OUR MOTOR HOME SUNDAY MAY 27, 2003 ON INTERSTATE 10, WEST OF HIGHWAY 90, HEADING WEST.

OFFICER SHANTLER STOPPED TO SEE IF WE WERE OKAY. HE WAS VERY PROFESSIONAL AND VERY CORDIAL. OUR CELL PHONE WENT OUT WHILE I WAS TALKING TO THEM AND HE MADE THE CALL FOR US ON HIS CELL PHONE. AFTER THE CALL HE LEFT. ABOUT AN HOUR LATER HE CAME BY AGAIN TO CHECK ON US AND CALLED THE ROAD SERVICE TO MAKE SURE THEY WERE ON THEIR WAY. HE WARNED US TO KEEP OUR WINDOWS UP AND OUR DOORS LOCKED AS IT WAS 9:30 P.M. AND VERY DARK.

OFFICER SHANTLER WENT BEYOND THE CALL OF DUTY TO HELP US IN ANY WAY HE COULD. WE ARE VERY PROUD TO HAVE AN OFFICER LIKE HIM PATROLLING OUR HIGHWAYS.

SINCERELY,

*Shirley Crews*

KEN AND SHIRLEY CREWS

JACKSONVILLE, FL. 32234