

# City of Miami

JOHN F. TIMONEY  
Chief of Police



JOE ARRIOLA  
City Manager

JAN 01 2004

Col. Chris Knight  
Director  
Florida Highway Patrol  
2900 Appalachee Parkway  
Tallahassee, FL 32399

Dear Col. Knight:

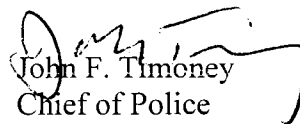
It gives me great pleasure to commend Lt. Pat Santangelo and to thank you for allowing his participation as a vital part of our Joint Information Center (J.I.C.) during the recent Free Trade Area of the Americas (F.T.A.A.) conference. Lt. Santangelo's contribution was truly outstanding.

The Joint Information Center, which included three teams of roving street public information officers, received, documented and responded to literally thousands of media inquiries during the week of the conference. It served to keep the public updated with the latest and most accurate safety data and to regularly provide the top command staff with the media's perceptions on how the event was progressing.

Again, my deepest gratitude goes out to you and Lt. Santangelo for your outstanding contribution to the success of this historic venture. If I may ever be of assistance, please do not hesitate to call me at (305) 579-6565.

Sincerely,

JAN 01 2004

  
John F. Timoney  
Chief of Police

JFT:AC:WS:ma

cc: Lt. Pat Santangelo

