

Wakulla County Emergency Ambulance Service  
P.O. Box 608  
Crawfordville, Florida 32326  
Office (850) 926-1565 TDD (850) 926-1201

RECEIVED

JUL 24 2003

July 19, 2003

Colonel C. A. Knight  
Florida Highway Patrol  
Neil Kirkman Building  
Tallahassee, Florida 32325

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JUL 22 2003


Office of the Director  
Florida Highway Patrol

Dear Colonel Knight:

I was on scene at the traffic accident on the corner of Oak Ridge Road and Crawfordville Highway on Monday, July 14, 2003. Your Officer, Trooper Roufa, worked that scene and I wanted to write to comment on the excellent job which he did. All the troopers do excellent work of scene control, etc. However, what impressed me on this scene was the compassion shown by Trooper Roufa to the father of one of the patients. This father was, understandably, very distraught and button holed Trooper Roufa, trying to adamantly defend his son in regards to how the accident occurred. It was obvious that he desperately needed the opportunity to do this. Even though the scene was quite busy, Trooper Roufa took the time to very kindly and patiently interact with this father without making him feel put off. Considering all the things which the Trooper was handling at that moment, he definitely rose above the norm in these actions.

Too often we do not share these things which we notice, so I thought I would drop you this line.

Sincerely,



Frances I. Council  
Department Supervisor