



1-877-TEAM-SSA

Corporate Office

5285 Hwy. 70
Morehead City, NC 28557
www.teamssa.com

877-583-6267 Toll Free
(252) 808-3185
(252) 808-2048 Fax

North Carolina District

Greensboro, NC
(336) 664-6995

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(803) 798-3755

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License # 001461

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DCJS# 11-2897

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Lincoln, NE
(402) 421-7780

February 5, 2003

Florida Highway Patrol
Major David McCarter
1011 NW 111 Ave.
Miami Fl. 33172

Dear Major McCarter

On February 4, 2003 I had the misfortune of being involved in an accident on SR 112. Two vehicles were involved in an accident which resulted in the "spectators" slowing down in the center and far right lanes which were not restricted. A vehicle in the far right lane could not stop for a car in front of him cutting me off. I went to the right lane and was unable to stop for a car in that lane which was stopping. Realizing I could not stop I hit the guardrail and then the left side of the other vehicle which was also moving to the right.

In summary the accident was not avoidable because of the vehicle, which cut in front of me. The trooper did not agree at first but after I showed him the tire shadow on the road he agreed to the fact that a phantom vehicle could have caused the accident. His demeanor was professional at all times and by taking the time to get statements from both drivers he was able to fully understand what happened.

The other driver agreed with the facts until she learned that without the third vehicle she might have to pay the deductible on her insurance. The lady became upset and abusive to me (which I understand her frustration) and to the trooper. The Trooper repeatedly tried to explain that her insurance company would most likely contact my insurance as she was hit from the rear and the other vehicle was not present. The lady continued with her verbal assault. The Trooper maintained a professional demeanor and continued to explain the situation.

As an ex Trooper I appreciate the difficulty of the job. This Trooper (I do not have his name) should be complimented for his composure, Courteousness, and professionalism. (Report # 03-25-05854-01)

Sincerely



Kent C. Journey

Cc: Colonel Christopher A. Knight