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Office of the Director
Florida Highway Patrol


April 8, 2003

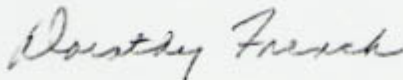
Director
Florida Highway Patrol
2900 Apalachee Parkway
Tallahassee, Florida 32399

Dear Sir:

On March 20, 2003, I was stopped by Trooper M. Merritt for speeding. Rather than receiving a citation, I was given a courtesy warning.

Trooper Merritt was extremely courteous and professional. Having officers such as he, is a tribute to your force. I would like to compliment you and, particularly, Trooper Merritt for doing a wonderful job. It is a pleasure to know that such fine officers are serving and protecting us.

Sincerely,



Dorothy French