

August 5, 2003

Lt. Leonard Zimmerer  
Florida Highway Patrol  
1551 E. International Speedway Blvd.  
Deland, Florida 32724

Dear Lt. Zimmerer:

As usual, we are quick to criticize but slow to compliment.  
I wish to alter that thinking.....

Last Thursday, I was traveling east on I-4 and before I could make an adjustment, I hit a steel or iron beam that fell off a truck ahead of me. The impact took care of our two left-side tires and wheels. I am 75 years young so you can imagine the traumatic result. That was quickly allayed by your trooper... D.J. Ikeguchi. He took over the chore of moving the car so that we would not be in jeopardy.

Trooper Ikeguchi made out an accident report for our insurance claim and also stayed with my husband and I until the AAA wrecker made his appearance. He felt we would be in less jeopardy with his unit behind our car.

At all times he was most helpful, courteous and truly a asset to your troop. He made the the horrible experience a little easier to handle.

Yours truly,



(Mrs.) Esther Sikkema  
