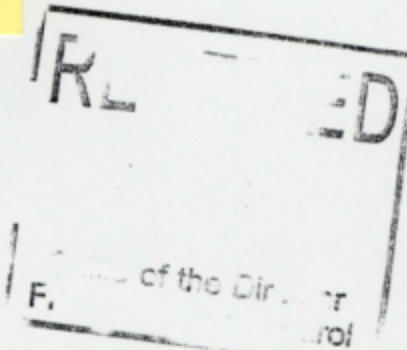


January 15, 2003



Niel Kirkman Bldg.
Attn: Col. Christopher Knight, FHP
2900 Apalachee Parkway
Tallahassee, FL 32301

Dear Sir:

The purpose of this letter is to commend one of your officers for a job well done. On October 10, 2002, Trooper R. Elliot, of the Florida Highway Patrol, exemplified true FHP character and service. He observed a vehicle parked behind a closed Convenience USA store #605 in Quincy, Florida. As he turned his vehicle around and entered the parking lot, the vehicle quickly took off to escape. Trooper Elliot persued the vehicle and was able to stop them on State Road 267 at Spooner Road. Upon questioning the occupants of the vehicle, Trooper Elliot noticed multiple packs of various brand cigarettes scattered across the floorboard of the vehicle. He also ascertained that the right front passenger, who has not been identified, was holding a pair of brown gloves, a ski mask, and a red shirt in his hands. When the trooper inquired of the right front seat passenger as to the reason for what he was holding, the subject jumped from the vehicle and ran away on foot.

Gadsden County Sheriff's Deputies Hall and Dolan arrived to assist Trooper Elliot and the remaining four suspects were successfully detained. The remaining four suspects were unable or unwilling to explain their activities in the rear of the Convenience USA store.

Upon investigation of the store, it was revealed that the store had indeed been burglarized. Multiple packs of various brands of cigarettes and a roll of dimes were discovered on the ground at the rear corner of the store. A section of fencing, containing tire marks, had been damaged and discarded into the woods behind the store. There were shoe scuff marks on the rear wall of the building where the suspects had climbed onto the roof and entered through the ceiling.

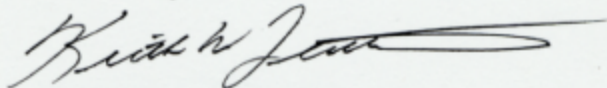
Store manager, Ella Richardson arrived at the store to assist with the inspection of the property. A large hole had been cut through the roof to obtain access to the rear storage room. Holes and cut wires were found in the interior ceiling near the front door and above the safe. The security camera above the safe had been removed, and the security alarm electrical box was open with the wires cut. The

store's video recording equipment was tampered with, and the video tape was missing. The cash register drawer had been pried open and emptied of all cash. The store safe had been torched open, and all cash was missing. Cigarettes located on display racks, as well as shelving, were missing. The office door and the desk drawers had been forced open.

Thanks to Trooper Elliot's excellent sense of observation, the four subjects were detained and placed under arrest. The estimated \$8,000 worth of cigarettes were recovered in the rear of the vehicle. There were also \$181.50 worth of rolled coins recovered from a storage compartment in the left rear section of the vehicle. The missing store surveillance video tape was also recovered in the middle seat of the van.

Because of Trooper R. Elliot's excellent performance, we were able to recover a major portion of our loss. We would like to thank Trooper Elliot of the Florida Highway Patrol for the exemplary service he presented to Convenience USA on October 10, 2002. All of his efforts are greatly appreciated and will not soon be forgotten. It is of great comfort to know that our stores are protected by individuals of such great caliber.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith W. Leatherberry", with a long, sweeping horizontal flourish extending to the right.

Keith W. Leatherberry
District Manager #9105
Convenience USA