

January 17, 2003

In reference to: Traffic Accident

Lt. Randy M. Kosec
Florida Highway Patrol
3380 Overseas Highway
Marathon, Florida
33050

Dear Lt. Kosec,

On 01/08/03, I was involved in a motor vehicle accident at the intersection of US 1 and College Road in Stock Island, Florida. It was a serious accident: my vehicle was damaged beyond repair and I was taken to the hospital for treatment of my injuries.

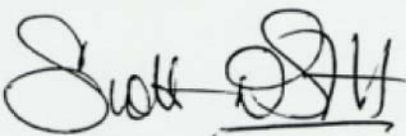
Trooper Gary Dunick responded to and worked the accident. He was professional with everyone involved on scene and re-assured me before I went to the hospital to not worry about the accident and to concentrate on my injuries.

At the hospital, I received stitches in my face and needed numerous x-rays. Trooper Dunick took the time to explain everything to my family as I was being treated. Additionally, he went the extra step to meet with me (When the time was right) and to explain the entire process and my options to me.

Frankly, I wish the situation would have never happened, however Trooper Dunick made a bad situation as palatable as possible. Because of this, I wanted to take a minute and to write to you about the professional manner in which he conducted himself. He is a credit to the Highway Patrol.

Thank you for your time and please do not hesitate to contact me if I can answer any questions about the incident.

Respectfully yours,

A handwritten signature in black ink, appearing to read "Scott D. Smith". The signature is written in a cursive style with a horizontal line underlining the name.

Mr. Scott D. Smith
(305) 797 -6838