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DIRECTOR OF OPERATIONS OFFICE  
DISTRICT SIXANITA ESHAY  
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FLORIDA DEPARTMENT OF TRANSPORTATION  
DISTRICT SIX

JUN 3 2002

DISTRICT SECRETARY'S  
OFFICE  
MIAMI, FLORIDA

May 28, 2002

Mr. Jose Abreu  
 District Sec'y  
 Department of Transportation  
 1000 NW 111 Ave  
 Miami, FL 33172

Dear Mr. Abreu,

I am writing to commend Trooper Mike Valdez of Florida Highway Patrol and Charles W. Newton Maintenance of Traffic Engineer, Sixth District.

Myself and a friend experienced a flat tire on the highway and had the good fortune to have Trooper Mike Valdez come by on his motorcycle. Not only was he friendly and comforting when we told him we would call AAA --- he said it could be hours before they would arrive --- he changed the tire himself and Charles Newton came by and took the tire to be blown up for us.

I can not thank them enough for their kind attention and since they refused to take any money as our expression of appreciation and gratitude, I wanted to write this letter hoping they both will have some recognition for going "beyond the call of duty" in their job performance.

Thanks for your attention.

Most sincerely,

*Anita Eshay*  
 Anita Eshay

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