

23 April 2002



Colonel Christopher A Knight
Director Florida Highway Patrol
Neil Kirkman Building
2900 Apalachee Parkway
Tallahassee, FL 32399-0500

RECEIVED

APR 26 2002

Office of the Director
Florida Highway Patrol

re: Victims Advocate Program

Dear Sir;

I would like to take this opportunity to thank the Florida Highway Patrol for the wonderful program of Victims Advocate.

I became aware of the program through the tragic and senseless loss of my daughter along with the horrific injuries sustained by my young granddaughter.

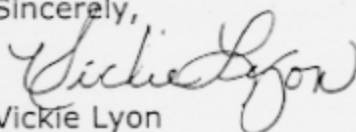
I cannot say enough concerning the kindness, compassion and dedication shown to our family by Walter Johnson and his staff (especially Syr Naczario) of Troop D in Orlando. Walter and Syr visited us many times in the hospital also bringing the children gifts. They allowed me to cry on their shoulders the heartfelt sobs of a mother struggling with the shock and grief of losing her only daughter. Both Walter and Syr would telephone me 'out of the blue' to say how are you, can we help, do you need to talk.

I was assisted in filling out the forms for the Victims Assistance Program at a time when I needed someone to care. Walter and Syr brought my grandchildren ages 4 and now 21 months new child restraint seats, food, toys and diapers, driving 1 1/2 hours to our home to do so.

This letter is to say thank you sir for providing this much needed service.

God Bless and Keep All of You.

Sincerely,


Vickie Lyon