

Felicia Grinter

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Attn Major David McCarter  
Florida Highway Patrol  
Troop E - Miami  
1011 N.W. 111<sup>th</sup> Ave.  
Miami, FL 33172

In January, 2002, I had the pleasure of meeting Trooper Charlotte Thompson on a connecting flight from Atlanta, GA to Ft. Lauderdale, FL.

It is sometimes amazing how certain people are led to intervene in your life ... and I feel as though this was certainly one of those times.

During the flight into Ft. Lauderdale, my conversation with Trooper Thompson included the subject of Child Safety Seats, being that my Goddaughter was with me and is such a vital part of my life. I explained to Trooper Thompson my concerns in traveling with such a young child and the difficulties I had experienced in trying to keep her safely restrained in a car seat, not having my own Child Safety Seat for her. Timing could not have been any better. It just so happened that Trooper Thompson was unconditionally the expert that found her way into my problem. She explained to me the correct measures that I needed to take to insure that Jordin could travel safely with me, and how I could make her feel comfortable and secure in her own "personal traveling companion." In addition, Trooper Thompson went above and beyond the call of duty in presenting me with a Child Safety Seat for Jordin and a wealth of knowledge in brochures.

I cannot thank her enough for her kindness and dedication in pursuing the development of a safe environment for our children. Trooper Charlotte Thompson is an angel walking among us and truly a great asset to the Florida Highway Patrol.

Sincerely,  
*Felicia Grinter*  
Felicia Grinter  
Antioch, Tennessee