

November 10, 2002

Florida Highway Patrol
Major David MC Carter
1011 NW 111th Ave
Miami, FL 33172

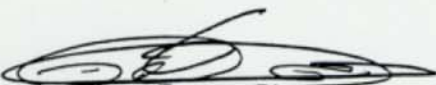
Dear Major MC Carter:

I was recently involved in a small car coalition on the 836 expressway where Trooper R.P. Thomas was the responding officer. The person that hit my vehicle did not stay on the scene and the only information I had to give Trooper Thomas was a tag number. This officer worked diligently to discover all the information needed to process my claim, furthermore, Trooper Thomas went as far as to wait for over two (2) hours for the individual at a church to finalize the traffic report.

I feel that it is important to recognize when a public servant goes beyond their call of duty for a city resident since some much negativity is brought upon the responsibilities of the law enforcement officers. Trooper Thomas proved to me that we still have few good men.

I thank you and please share this with Mr. Thomas as a token of my appreciation for a job well done.

Sincerely,



Diana Roman-Bisson
Pharmaceutical Representative

Diana Roman-Bisson
