

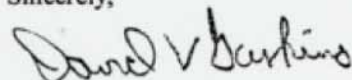
Florida Highway Patrol Troop-D
Lieutenant Solomon E. Heard
Sub-District Commander
133 S. Semoran Blvd.
Orlando, FL 32807

IN RE: Officer R. Swatto, Badge # 0515
Citation 3669-CCX 6

Lt. Heard,

Greetings! On November 9 2002, I had the opportunity to meet Officer Swatto regarding a traffic stop on the East-West Expressway. His courtesy and professionalism was most impressive. He was polite and spoke clearly while explaining the citation he issued me. He was not arrogant nor appeared angry. It is too often that law enforcement receive a bad rap, however, in my opinion, Officer Swatto is a true professional and is to be commended. I have always tried to make it a habit to write a letter of appreciation to those parties concerned when an individual goes out of their way to demonstrate professionalism in their respective fields. This is such a case.

Thank you. Happy Holidays
Sincerely,



David V. Gaskins
