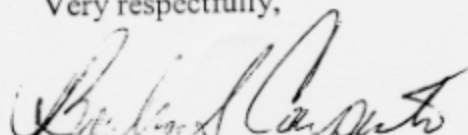


Dear Sir,

I wanted to take a moment to tell you that Corporal James A. Starling is one of the most professional people I've met. In spite of the fact that he gave me a ticket on the 6th of July, my experience with the traffic stop was pleasant and informative.

Please pass on my thanks to this fine officer of the law. Also, please accept my thanks to your staff for serving.

Very respectfully,



Barbara S. Carpenter