

BellSouth Telecommunications, Inc. 407 327-0530
132 Commerce Way
Sanford, Florida 32771

G. F. Spivey
Manager

April 22, 2002

Captain Robert Duncan
District Commander
Florida Highway Patrol
1551 East International Speedway Boulevard
Deland, FL 32724

Re: BellSouth Network Services Safety Fair

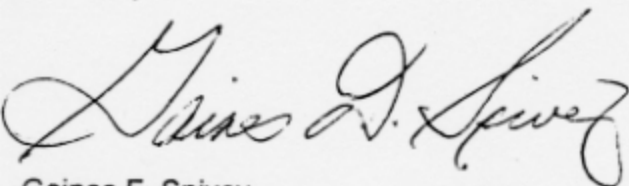
Dear Captain Duncan:

I am writing to express my appreciation to your organization for providing a representative during our recent BellSouth Network Services Safety-Fair held in Sanford on April 17, 2002.

Trooper David Sims graciously attended and provided a presentation on behalf of the Florida Highway Patrol that perfectly accented the message that we were attempting to convey to our employees on the importance of safe driving. The discussion on driver attitudes as well as the time taken afterward to answer questions were both informative and very well received and I am certain will prove beneficial in the future.

The professionalism demonstrated by Trooper Sims is certainly a positive reflection on your department and on behalf of BellSouth Network Services I would like to commend him and again express our appreciation.

Sincerely,



Gaines F. Spivey
Area Manager-Northeast Provisioning
BellSouth Network Services

APR 2002

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Sanford, Florida