

Troop Commander
Florida Highway Patrol Stations
1011 N. W. 111 Avenue
Miami, Florida, 33172

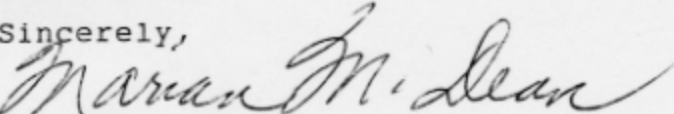
Dear Sir:

This letter is being sent in an effort to repeat my voiced thanks to OFFICER PATTEN for his professional assistance during my plight, Friday, March 22, 2002. Because of the condition of my car, it was necessary for me to bring it to a halt in the right turning lane at the intersection of Northwest 57th Avenue and 199th Street. I was traveling south in the far left lane when my car began to jerk, making thumping sounds, speed declined and would not accelerate.

Officer Patten, K-9, FHP, arrived at the scene about 15 minutes after I had called the Towing Company. He made a brief assessment of the situation and inquired about the towing status, if any. Perhaps, He observed my stressfulness, I was near panic. Officer left the scene for a little while, but returned, parked his vehicle behind my car; thereby avoiding a serious accident with motorists making a right turn.

I appreciate Officer Patten's concern for my safety and his humanity. He remained at the scene until my son and the towing truck arrived. He deserves commendation from his superiors for professional service rendered above the norm, especially to an African American, female, and senior citizen in distress. OFFICER PATTEN was a God sent Blessing to me.

Sincerely,



(Mrs.) Marian M. Dean
(Ret.) District Admin, M-D county Pub. Schools
Pres. Dade County Retired Educators Assoc.
Deaconess, Historic Mt. Zion M.B. Church

