

May 15, 2002

3380 Overseas Hwy.  
Marathon, Fl 33050

Dear Lt. Kosec,

I'm writing in regards to an unfortunate mishap that occurred to my family and I on Friday, May, 10 while driving back home from Miami. When entering the Spanish Harbor Bridge at approximately 2:50 P.M., the passenger side tire of the 4x8 U-Haul trailer we had rented blew out. Thank God my husband safely maneuvered our truck and trailer across the bridge and away from the curve as much as possible. It was on mile marker 32 we finally pulled over. I made a phone call to the office in Key West, where we rented the trailer and was basically left on our own to handle the situation. Shortly after my phone call, Trooper Lisa Orshowitz came upon us. Upset and concerned with our predicament and the way we were treated, she took control of the situation in a very professional way. She made several phone calls, one being a U-Haul central number for break downs. She managed to have them send a wrecker to haul the trailer to our house. Trooper Orshowitz comforted us, especially our 11 year old son on this beautiful, but very hot sunny day. This wonderful trooper left our side briefly to answer another call. She stayed at our side until we were safely on our way home.

Lt. Kosec I trust you will commend Trooper Orshowitz for going above and beyond her call of duty that day. My commendation to you Lt. Kosec for having an officer of her caliber under your command.

Sincerely,

*Yvonne Torrado*  
Yvonne Torrado