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May 6, 2002

Colonel Chris Knight
Department of Highway Safety
and Motor Vehicles
Kirkman Building
Tallahassee, FL 32399-0500

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Office of the Director
Florida Highway Patrol

Dear Colonel Knight:

I want to commend State Trooper Mitchell for his helpfulness, courtesy and professionalism. I am 75 years old, recently had triple bypass surgery and am undergoing chemotherapy for stomach cancer.

While returning from Orlando from Westin in South Florida during rush hour on Interstate 95, we encountered a great deal of construction and had a tire blowout. We managed to pull off the road and started to change the tire, but found I had no lug wrench.

A short time later Trooper Mitchell pulled up and offered to help. He saw that I was having difficulty and he changed the tire for me.

I was very appreciative of his help and offered, almost insisting that he accept a gratuity - which he graciously and adamantly refused.

Again, I want to commend State Trooper Mitchell for his helpfulness and courtesy and the Florida Highway Patrol for the professionalism and high caliber of its members.

Sincerely,

Macy Brenner
Macy Brenner

P.S. Time and location of incident: 4/29/02; 6-6:30pm; North center lane, I-95; 3 miles S. of Woolbright Road.