

RECEIVED

MAR 11 2002

Office of the Director
Florida Highway Patrol

5 MAR 2002

Colonel Christopher A. Knight
2900 Apalachee Parkway
Tallahassee, Florida 32399

Dear Colonel Knight

I want you to know that Trooper Colise J. Frazier is a great representative of the Florida Highway Patrol and a great human being. Let me tell you briefly why I am writing.

After dark, at approximately 15 miles South of Jacksonville on I-95 South my rental car had a complete power failure. I was traveling with my wife and two sons; one, eight years old and the other, four years old. I pulled right off the road as much as I could into the grassy area. With no power or lights of any sort, we were stranded out in the country with heavy traffic buzzing by at very high speeds. For my family's safety, I moved them way out behind the car near a tree line. We were unable to open the trunk of the car for several minutes and retrieve our coats. Unfortunately, the temperature was around forty degrees and windy.

My wife called 911 and almost immediately Trooper Frazier found us although our instructions to your dispatcher were sketchy, at best. Trooper Frazier sat my family in the back of his patrol car and relieved the fears of our children by engaging them in friendly and warm conversation. It took my rental company over two hours to get a new car to us. During this time Trooper Frazier put up with two healthy and active boys with great patience and good humor. My children were so taken with him that they hugged him and were sorry to continue with our trip. They considered the time spent with Trooper Frazier the highlight of our trip.

If that wasn't enough, we left behind some belongings in the patrol car. The next day Trooper Frazier called me to let me know that he had them and that I should call him on our way back to pick them up. On our return trip we called Trooper Frazier and we met him at a Fast Food Restaurant near I-95. To our surprise he was wearing civilian clothes and was not on duty. Trooper Frazier not only returned our belongings but brought toys and cookies for our children. My boys hugged him and thanked him profusely. I am also sending you a paragraph that my son wrote as a school project that is far more eloquent than my description of what happened.

I hope that you appreciate Trooper Frazier's dedication and professionalism as much as we do. My son was totally accurate when he said that Trooper Frazier is a great man! Will you be so kind to send a copy of this letter to him, we do not have his address.

Sincerely,
Arch Kielly
Arch Kielly