

Chris B. Denis

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17 July 2002

Florida Highway Patrol
Neil Kirkman Building
Tallahassee, FL 32301

Florida Highway Patrol
P. O. Box 16007
West Palm Beach, FL 33416

Attention: Major Carpenter, Cpt. Eagle, Sgt. Krauss

Subject: Trooper V. V. Lusignan

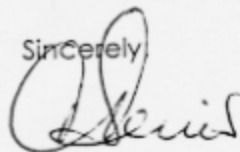
Gentlemen,

A couple of months ago, my husband and I stopped at the West Palm Beach Service Area on the Florida Turnpike, and found ourselves "stuck" without an ignition key to our vehicle. The story is quite long and involved, but the purpose of this letter is not to bore you with the details, but to praise the efforts of Trooper Lusignan - she was most cooperative, helpful, kind and made our four-hour-plus ordeal a much more bearable experience. Her recurring presence also made us feel safer, and we are most grateful for her efforts.

We would also like to thank Patrol Auxiliary Lt. Richard Scott for his presence and his efforts.

Please be sure Trooper Lusignan is recognized for her outstanding assistance and kindness.

Sincerely,



Chris B. Denis

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