

May 7, 2002

Florida Highway Patrol
1551 E. International Blvd.
DeLand, Florida 32724

MAY 2002

To the Superior of Trooper Harman,

It is with much sincerity and gratitude that I write this letter. It is in regards to the display of kindness, compassion, patience, and understanding which Trooper Harman showed us while he willingly helped me, and my companion, during a time of highway distress.

On April 22, 2002, after traveling from early morning and experiencing a major blowout in Georgia, we were 15 minutes from home; when we experienced the second blowout on I-4. It was the spare that was put on in Georgia. A screw managed to find the tire in route home and blew the tire, which sent us swirling all over the road with our landing spot to the left on a slope.

Being two women, and one paralyzed from the neck down, made this ordeal heart stopping. After we gained a bit of composure from the shock, and thanking God we were both ok; we proceeded to call AAA. Well...it was that call that took a frightening experience to one of complete frustration. AAA could not come out to change a tire; we were minus a spare. They would not tow the van with me in it. PLUS...they would not send a wrecker with a tire. At this time it was dark, we were rocking every time a vehicle drove by, and we were exhausted.

When things seemed bleak, Trooper Harman appeared. After listening to our tale he first assured us that the van would not tip. Then, he went out of his way to find a tire for us by phoning local service stations. After much effort he located a tire, and he went to purchase and bring it back for AAA to mount. In his absence he left a Trooper to stay with us seeing we were concerned of the traffic that was moving at a fast pace.

Trooper Harman went beyond the call of duty, and did it with kindness and compassion. He was determined to get us home safely, and in doing so showed respect for us and concern for the difficult situation we were in that night. We had taken all the precautions before taking this trip, but sometimes there are circumstances beyond our control. Lucky for us there was a Super Trooper on patrol. We applaud this Trooper.

Sincerely,

Anita Skocz
Bonni Kyp