

June 19, 2002

Major Cyrus R. Brown
Florida Highway Patrol
P.O. Box 140193
Orlando, Fl. 32814-0193

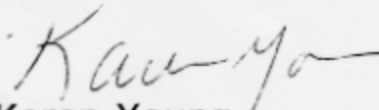
To whom it may concern:

I am writing this letter in regards to an accident that I had on June 15, 2002. in Orlando, Florida. Invest. agency report number 02-28-26346-01.

The Florida Highway Patrol Officer that worked with this accident was TPR PT Gilbert.

I just wanted to let you know that his professionalism, help, and patience during this time of the accident was greatly appreciated. He is a real asset to his Troop D and to the rest of us that drive the highways here in Florida.

Sincerely,


Karen Young

