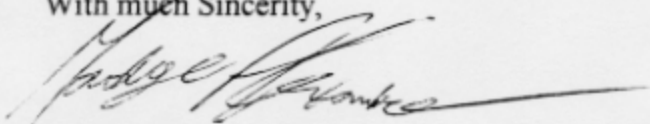


March 8, 2002

Dear Major McCarter,

My name is Madge Alexandre and I am writing to thank you for having such wonderful persons as Trooper Stan Davis on your team. On Friday, March 1, 2002, I had a terrible tire blowout, which could have proven to be a potentially horrifying experience for me had Trooper Davis not come on the scene soon after. He made the whole crisis a lot easier for me to handle. He helped me every step of the way and did not leave my side until I was able to drive off safely with a new tire in place of the damaged one. I am forever indebted to Trooper Davis and I will never ever forget his act of kindness.

With much Sincerity,

A handwritten signature in cursive script, appearing to read "Madge Alexandre", with a long horizontal flourish extending to the right.

Madge Alexandre

