

JAMES G. ROBERTS

March 4, 2002

Colonel Christopher Knight
Chief, Florida Highway Patrol
2900 Apalachee Parkway
Tallahassee, Florida 32399

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Office of the Director
Florida Highway Patrol

Dear Sir:

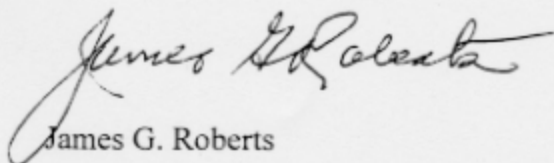
On a recent visit to Pensacola, I inadvertently left my briefbag on the top on my car when I drove away from a local motel. A gentleman named George Boyle found the bag on the highway and brought it in to your station in Pensacola.

The bag was received by Sergeant Salter of the office and carefully inventoried. During the inventory he was able to identify the name of the motel in which I was staying and contacted that motel to advise the staff there that my bag had been found.

I was very pleased to receive this news and immediately went to your station to discuss this with Sergeant Salter. He had left the station at that time but I was most cordially received by Lieutenant Carter. He explained to me the situation of what had happened, asked for my identification, asked me to identify the bag, and proceeded to provide me with assistance in a totally professional manner.

My purpose in writing to you is to bring to your attention the outstanding service provided to me by your office in Pensacola. Needless to say, I was totally pleased to receive the bag and all the important papers contained therein. Thank you for the service of your officers.

Sincerely,



James G. Roberts