

Debbra Jo Phillips

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November 12, 2002

To: Auxiliary Trooper Alvin Beverly

Thru: Commander Florida Highway Patrol
1551 E. International Speedway Blvd
Deland, Florida, 32724

Dear Auxiliary Trooper Alvin Beverly,

I am writing this thru your Commander in hopes that you are recognized for your fine service at the Volusia County Fair. I am sure that you are just as kind and courteous in all other aspects of your duties, and your efforts to maintain composure and professionalism should be recognized.

On the first Friday night of the Volusia County Fair, I drove in at dusk with my daughter and her friend. Because it was still light out, I forgot to turn my headlights off. The girls had a meeting time with me as I allowed them to run free to enjoy the rides. Before that time came, they met me with their prizes and treasures. "Hold these Mommy!" my daughter had said.

I am severely handicapped. Walking was difficult enough. I decided to make that fateful trip to put these treasures in the truck. That's when I discovered the lights were on and the battery was so dead the vehicle would not start.

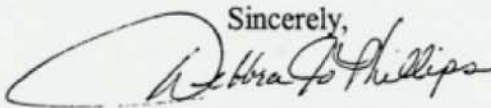
I was not alone in my troubles. There were others in need of assistance. Officer Beverly, you were already out helping an individual find their lost vehicle. Another family was ahead of me in need of the same.

I would like to commend you, Officer Alvin Beverly, for the services you provided that evening at the Volusia County Fair. You handled your duties promptly, and courteously.

Waiting for assistance ahead of me was a family, with two scared young children, an exhausted Grandma who could not walk another step, and a worried mom. I cannot imagine what the rest of your night, and week, must have been like. If situations like theirs, and mine, were the norm, I can only think that your week was constant running, as well as dealing with individuals, who were fatigued and had just had enough. I can imagine you, Officer Beverly, handling each with compassion and professionalism.

For my family, and I am sure on behalf of all the families you assisted during the Volusia County Fair, I Salute and Thank You for a job well done!

Sincerely,



Debbra Jo Phillips