

March 6, 2002

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Office of the Director
Florida Highway Patrol

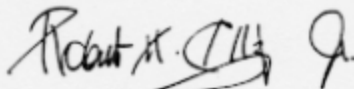
Colonel Christopher A. Knight
Director, Florida Highway Patrol
Neil Kirkman Building
2900 Apalachee Parkway
Tallahassee, Florida 32399

Dear Colonel Knight:

On Thursday evening February 28, 2002 I found myself in a very unfortunate situation. I had been traveling the state performing timing audits at DDL offices. I had just arrived in Lake City, when the automobile I was driving completely died at the intersection of Real Road and Highway 90 West. After two hours of trying to get the car to start, I called the duty officer of the Lake City Florida Highway Patrol. The duty officer was very helpful, and in a short period of time Trooper Robert Bellamy arrived. Acknowledging that the vehicle had a fuel problem and would not start, Trooper Bellamy assisted by calling for a tow truck to deliver the vehicle to the Florida Highway Patrol station in Lake City. Sgt. Roger Reyes and Lt. James Darby arrived shortly afterward. With the help of these officers I was able to find a hotel accommodation for the evening.

On Friday morning Sgt. Gay was helpful in getting me to the Lake City DDL office so that I could continue with my timing audits. Upon arriving at the DDL office, I met Captain Miller. For some reason unknown to me, there had been no activity on removing the state car from the Florida Highway Patrol parking lot. Captain Miller arranged for the car to be towed to the local Goodyear store for repair. Mid Friday afternoon I was able to depart Lake City to return to Tallahassee. The purpose of this letter is to bring to your attention, the professional courtesy that members of your organization displayed in helping me in my time of need. I sincerely appreciate the help they rendered to me in Lake City.

Sincerely,



Robert H. Ellzey, Jr.
Management Review Specialist
Office of the Inspector General
Department of Highway Safety
and Motor Vehicles