

Berry S. Jewell



DATE: 09/21/01

**Lt. Wolf
Florida Highway Patrol**

**Post Office Box 37
2440 N. HWY 27/441
Fruitland Park, Florida 34731**

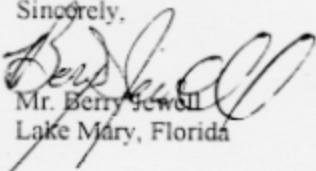
Re: Trooper C.D. Avans

This is a letter of recognition and appreciation. I'd like to bring to your attention that your employee Trooper C.D. Avans, has went above and beyond her daily duty. Trooper Avans, actively seeks information about the real needs of Florida's drivers and goes beyond the drivers needs. She explains actions and gives ideas in a non-destructive manner.

Temporarily I'm driving from Lake Mary, Florida to Ocala , Florida. I'm employed with Cingular Wireless in Ocala, Florida and reside in Lake Mary. On 09/20/01 I experienced hardship with my vehicle on State Road 46. Trooper C.D. Avans approached and assist me with my issue. Also, provided a sense of security. Trooper Avans made me feel like my issue was priority and we conversed like old friends.

Everything is going well at this point. However, I'm grateful to receive such kind and caring service. I simply would like to say thank you **Trooper C.D. Avans** for a job well done.

Sincerely,



Mr. Berry Jewell
Lake Mary, Florida