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NOV 20 2001

FLORIDA HIGHWAY PATROL
PUBLIC INFORMATION OFFICE

November 15, 2001

Dear Lake City Reporter,

Sorry this has taken so long for me to write, however, was injured in the accident - but want to extend congratulations for the professionalism of the Lake City, Florida professionals for helping my two dogs and me through an accident initiated by a man from Arkansas on November 2nd.

I would like to thank Trooper J. B. Stuart, Sgt. Andy Brown and Deputy Ken Hirsh for helping me since I was so shaken from the impact, which totaled the van. Deputy Hirsh pushed the van from the middle of the street into the Texaco Station. Trooper Stuart asked me only a only a couple of questions which allowed me the dignity to remain in the van while he cited the driver who ran the stop sign off the County Road 242 Exit then turned immediately in front of me. Sgt. Brown volunteered to drive with inadequate directions to find friends to be with me and he was successful. I was unable to receive the two Rescue workers' names of the Columbia County Emergency Medical Services - but thank you for your care.

I would also like to thank Tim Hoehn, Manager and Wayne Bowman, Detail Manager of Sunbelt Dodge for extending their aid to drive me to the Lake City Animal Hospital where Drs. Keith and Tracy Hawthorne and Staff treat my animals as if they are their own. They kept them for me until I was able to return after going to the emergency room.

AAA took my totaled van to Sunbelt Dodge where it has been serviced and exceptionally taken care of due to Tim's expertise. Wayne drove me to Sunbelt where I was provided with an office to make the necessary insurance company calls and where Lavette Lindsay from Enterprise drove me from Sunbelt to Enterprise where, Wrenda Buchanan helped expedite the renting process.

Our next vehicle will be purchased from Sunbelt since they always go all out for their customers.

Thanks to each and every one of you for helping us and best wishes to you and yours for a Blessed Holiday Season.

Kindest regards,

Pamela Zimmerman Presley

- c: Lt. Col. Austin
- Maj. Howes
- Capt. Miller
- Sgt. Brown
- Tpr. Stuart
- Personnel File (Sgt. Brown)
- Personne; File (Tpr. Stuart)
- 11/19/01