

October 20, 2001

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Office of the Director
Florida Highway Patrol

[REDACTED]

Florida State Patrol
Neil Kirkman Building
2900 Apalachee Parkway
Tallahassee, FL 32399

Dear Sir:

This letter is written to commend you and the State of Florida State Patrol on the high quality and professionalism of one of your State Troopers (namely #1483—SNEAD).

Fortunately, I had the pleasure of meeting Officer Snead as the result of speeding incident of which I was solely responsible. I was lost on a Tallahassee street and found myself traveling well beyond the 45 mile per hour speed limit.

As was his duty, the trooper stopped me. He asked me if I were aware of my speeding? And, he patiently *listened*. Although I was at first apprehensive as a reasonable driver under the circumstances may have been, the officer quickly put me at ease calming me and informing me of the reason I was stopped.

Thus, beyond initial trepidation at being stopped and the prospect of a hefty ticket, I found the entire interaction unthreatening and without intimidation, in fact, that specific incident was pleasant.


Before our departure, I apologized for my speeding. Yet, surprisingly, he *apologized*, for any delays to my schedule. He commended me on my attitude. And, he offered me directions for getting back to the Holiday Inn by Florida State University (FSU) where I was staying while attending an academic conference at FSU.

Overall, the trooper was candid, but kind. He was professional, yet with a profound sense of personal integrity and peacefulness. He was meticulous (i.e., while asking for my driver's license, registration, insurance, etc.). Yet, he was by no means mean.

In light of the present issues such as terrorist threats, airplane hijackings, racial profiling, and the like, it is reassuring to know that there are officers such as this trooper, who care not only for the enforcement of the rule of law, but also for the citizens and people against whom the law may be enforced.

Thanks again for your service and professionalism. I wish all of your troopers (namely Trooper Snead) safety and Godspeed.

Sincerely,


Dr. John Igwebuike

cc: Officer Snead